

WHAT'S INCLUDED IN OUR FEES

Our Administration Fee is All Inclusive

Services

- Monthly financial status reporting, including the current month, year to date, and prior year to date for on-going monitoring and trend analysis.
- Complete Administration Manual which clearly outlines procedures and provides forms for notification of employee status changes.
- Formal benefits plan documentation to satisfy all legislative requirements concerning private health services plans prepared by our contract specialists.
- Employee information meetings at implementation, and regularly as needed.
- Employee communication materials such as benefits brochures and booklets, announcement memos.

Billing

- Monthly billing statements (by division and by department as required), identifying benefits costs for each employee in each division.
- Account changes and billing adjustments carried out by The Benefits Trust.

Claims

- Members just take a picture of receipts. Our trained, professional claims adjudicators do the work.
- Claims submission by mobile claims app, online claims portal, email, and mail.
- Daily claims adjudication and payment. 99% of claims are processed in-house within 24 hours.
- Fast claims payments by direct deposit.

Administration

- No set-up fees, annual fees, per claim fees or fees for booklets.
- Maintenance of accurate employee benefit records, including Life Insurance beneficiaries.
- Online administration for enrollments, changes, and terminations.
- Wallet certificate cards provide each member with their contract number and individual certificate number, coordinated with electronic dental.
- Facilitating insurance claims with the various carriers.

No Hidden Fees

Whatsoever